



Bid Number/बोली क्रमांक (बिड संख्या)[:] GEM/2023/B/3888558 Dated/दिनांक : 29-08-2023

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण		
Bid End Date/Time/बिंड बंद होने की तारीख/समय 13-09-2023 14:00:00		
Bid End Date/Time/ids बंद हान का ताराख/समय	13-09-2023 14:00:00	
Bid Opening Date/Time/बिंड खुलने की तारीख/समय	13-09-2023 14:30:00	
Bid Offer Validity (From End Date)/बिंड पेशकश वैधता (बंद होने की तारीख से)	120 (Days)	
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Health And Family Welfare	
Department Name/विभाग का नाम	Department Of Health And Family Welfare	
Organisation Name/संगठन का नाम	North Eastern Indira Gandhi Regional Institute Of Health And Medical Sciences (neigrihms)	
Office Name/कार्यालय का नाम	Neigrihms, Shillong	
Total Quantity/कुल मात्रा	621	
ltem Category/मद केटेगरी	Revive examination Couch with Storage , Step Stool , Mechanical Height Adjustable stool with Hi Base , Aristo 1650mmW Table with 900mm Side unit , Pulse Chair with Head rest , Unwind chair with Arm and Cushion , VSDU 5 Sliding Door or Open Door Unit , LED X Ray Double Film Viewer with Dimmer , Partition Curtains plus window Curtain , Doctor Clinic Mirror	
BOQ Title/बीओक्यू शीर्षक	OPD Furnitures for RCC	
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	12 Lakh (s)	
OEM Average Turnover (Last 3 Years)/मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)	12 Lakh (s)	
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)	
MSE Exemption for Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है	Yes	
Startup Exemption for Turnover/ टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है	Yes	

Bid Details/बिड विवरण		
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria, Past Performance, Bidder Turnover, Certificate (Requested in ATC), OEM Authorization Certificate, OEM Annual Turnover, Additional Doc 1 (Requested in ATC), Additional Doc 2 (Requested in ATC), Additional Doc 3 (Requested in ATC), Additional Doc 4 (Requested in ATC), Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer	
Past Performance/विगत प्रदर्शन	30 %	
Bid to RA enabled/बिंड से रिवर्स नीलामी सक्रिय किया	No	
Type of Bid∕बिंड का प्रकार	Two Packet Bid	
Primary product category	Revive examination Couch with Storage	
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	र के 2 Days	
Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No	
Evaluation Method/मूल्यांकन पद्धति	Item wise evaluation/	

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाईजरी बैंक	Bank Of Baroda
Schedule 1 EMD Amount/ईएमडी राशि (In INR)	10000
Schedule 2 EMD Amount/ईएमडी राशि (In INR)	8000
Schedule 3 EMD Amount/ईएमडी राशि (In INR)	25000
Schedule 4 EMD Amount/ईएमडी राशि (In INR)	15000
Schedule 5 EMD Amount/ईएमडी राशि (In INR)	10000
Schedule 6 EMD Amount/ईएमडी राशि (In INR)	20000
Schedule 7 EMD Amount/ईएमडी राशि (In INR)	5000
Schedule 8 EMD Amount/ईएमडी राशि (In INR)	5000
Schedule 9 EMD Amount/ईएमडी राशि (In INR)	5000
Schedule 10 EMD Amount/ईएमडी राशि (In INR)	5000

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	Bank Of Baroda
ePBG Percentage(%)/ईपीबीजी प्रतिशत (%)	3.00
Duration of ePBG required (Months)/ईपीबीजी की अपेक्षित अवधि (महीने).	62

- (a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy,/जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।
- (b). The EMD Amount will be applicable for each schedule/group selected during Bid creation.
- (c). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी:

Stores and Procurment Officer

Neigrihms, Shillong, Department of Health and Family Welfare, North Eastern Indira Gandhi Regional Institute of Health and Medical Sciences (NEIGRIHMS), Ministry of Health and Family Welfare (Harendra Dey)

Splitting/विभाजन

Bid splitting not applied/बोली विभाजन लागू नहीं किया गया.

MII Purchase Preference/एमआईआई खरीद वरीयता

MII Purchase Preference/एमआईआई खरीद वरीयता	Yes

MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes

- 1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
- 2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
- 3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st

March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

- 4. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
- 5. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- 6. Preference to Make In India products (For bids < 200 Crore):Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate .The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023.

OM No.1 4 2021 PPD dated 18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.

- 7. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% (Selected by Buyer)of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for 25%(selected by Buyer) percentage of total QUANTITY. The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023 OM No.1 4 2021 PPD dated 18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. 8. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
- 9. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 30% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

Evaluation Method (Item Wise Evaluation Method)

Contract will be awarded schedulewise and the determination of L1 will be done separately for each schedule. The details of item-consignee combination covered under each schedule are as under:

Evaluation Schedules	Item/Category	Quantity
Schedule 1	Revive Examination Couch With Storage	23
Schedule 2	Step Stool	23
Schedule 3	Mechanical Height Adjustable Stool With Hi Base	185
Schedule 4	Aristo 1650mmw Table With 900mm Side Unit	23
Schedule 5	Pulse Chair With Head Rest	54
Schedule 6	Unwind Chair With Arm And Cushion	194
Schedule 7	Vsdu 5 Sliding Door Or Open Door Unit	38
Schedule 8	Led X Ray Double Film Viewer With Dimmer	35
Schedule 9	Partition Curtains Plus Window Curtain	23
Schedule 10	Doctor Clinic Mirror	23

Revive Examination Couch With Storage

(Minimum 50% and 25% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification Document	<u>View File</u>
BOQ Detail Document	<u>View File</u>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Khrawkupar Jithod Katrai	793018,P.O. NEIGRIHMS, Mawdiangdiang, Shillong	23	90

Step Stool

(Minimum 50% and 25% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

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Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Khrawkupar Jithod Katrai	793018,P.O. NEIGRIHMS, Mawdiangdiang, Shillong	23	90

Mechanical Height Adjustable Stool With Hi Base

(Minimum 50% and 25% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Khrawkupar Jithod Katrai	793018,P.O. NEIGRIHMS, Mawdiangdiang, Shillong	185	90

Aristo 1650mmW Table With 900mm Side Unit

(Minimum 50% and 25% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

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Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Khrawkupar Jithod Katrai	793018,P.O. NEIGRIHMS, Mawdiangdiang, Shillong	23	90

Pulse Chair With Head Rest

(Minimum 50% and 25% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Khrawkupar Jithod Katrai	793018,P.O. NEIGRIHMS, Mawdiangdiang, Shillong	54	90

Unwind Chair With Arm And Cushion

(Minimum 50% and 25% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Khrawkupar Jithod Katrai	793018,P.O. NEIGRIHMS, Mawdiangdiang, Shillong	194	90

VSDU 5 Sliding Door Or Open Door Unit

(Minimum 50% and 25% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Khrawkupar Jithod Katrai	793018,P.O. NEIGRIHMS, Mawdiangdiang, Shillong	38	90

LED X Ray Double Film Viewer With Dimmer

(Minimum 50% and 25% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

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Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती / रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Khrawkupar Jithod Katrai	793018,P.O. NEIGRIHMS, Mawdiangdiang, Shillong	35	90

Partition Curtains Plus Window Curtain

(Minimum 50% and 25% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Khrawkupar Jithod Katrai	793018,P.O. NEIGRIHMS, Mawdiangdiang, Shillong	23	90

Doctor Clinic Mirror

(Minimum 50% and 25% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

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Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Khrawkupar Jithod Katrai	793018,P.O. NEIGRIHMS, Mawdiangdiang, Shillong	23	90

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

- 1. Experience Certificate for the supply of the same to any Govt/ PSU/ any renowned private organisation along with Supply/ Purchase Order.
- 2. If the agency is registered under MSME or NSIC, then EMD exemption certificate needs to be enclosed.
- 3. Make in india specific authorisation certificate needs to be enclosed.

4. Generic

Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 2 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.

5. Generic

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

6. Generic

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

7. Generic

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

8. Generic

Manufacturer Authorization: Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

9. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 50 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 50% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

10. Scope of Supply

Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods

11. Turnover

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

12. Turnover

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

13. **OEM**

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

14. Service & Support

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

15. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

16. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

17. Warranty

Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

18. Inspection

Nominated Inspection Agency: On behalf of the Buyer organization, any one of the following Inspection Agency would be conducting inspection of stores before acceptance: Pre-dispatch Inspection at Seller Premises (applicable only if pre-dispatch inspection clause has been selected in ATC):

to be notified

Post Receipt Inspection at consignee site before acceptance of stores: to be notified

19. Inspection

Pre-dispatch inspection at Seller premises (Fee/Charges to be borne by the BUYER): Before dispatch, the goods will be inspected by Buyer / Consignee or their Authorized Representative or by Nominated External Inspection Agency (independently or jointly with Buyer or Consignee as decided by the Buyer) at Seller premises (or at designated place for inspection as declared / communicated by the seller) for their compliance to the contract specifications. Fee/Charges taken by the External inspection Agency and any external laboratories testing charges shall be borne by the Buyer. For in-house testing, the Sellers will provide necessary facilities free of cost. Seller shall notify the Buyer through e-mail about readiness of goods for pre-dispatch inspection and Buyer will notify the Seller about the Authorized Representative/ Nominated External Inspection Agency and the date for testing. The goods would be dispatched to consignee only after clearance in pre-dispatch inspection. Consignee's right of rejection as per GTC in respect of the goods finally received at his location shall in no way be limited or waived by reason of the goods having previously been inspected, tested and passed by Buyer/ Consignee or its Nominated External Inspection Agency prior to the goods' shipment. While bidding, the sellers should take into account 7 days for inspection from the date of email offering the goods for inspection. Any delay in inspection beyond 7 days shall be on the part of the buyer and shall be regularised without Liquidated Damages.

When there is requirement of submission the advance sample, the seller shall inform the buyer promptly through emails about the date of submission of sample to the buyer nominated Inspection agency.

20. Inspection

Testing of Sample: The testing of advance sample and bulk sample during PDI will be carried at the designated AHSP labs. When testing facilities are not available, the facilities of Govt labs/NABL/Accredited labs will be utilized. The testing charges outside the designated AHSP labs to be borne by seller's.

21. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

F.N.: NEIGR/S&P/R-04/2023-24/Pt II

OPD Furnitures required for Research Cancer Center, NEIGRIHMS

ü The items should meet all the numerical values given in the technical specifications within a tolerance of +/- 5%)

ü Bidders /Vendors have to supply 5% additional nuts, bolts, castor wheels, locks, keys, handles spring, PVC brackets an d accessories within the cost offered.

SI. N	Description of Items /Stores	Quantity	Indicative Image
0.			(Images are representati ve)

1. Revive examination Couch with Stora ge:-

Overall dimension 1975 mm (L) x 560 mm (W) x 805 mm (H). Examination couches with three drawers with three cabinets, inbuilt step stool and BP tray holder. the base frame should made of 30 mm x 30 mmX $\,1$.6 thick ERW tube.

The cabinets should be made of 1 mm thic k CRCA sheet with recessed plastic handle s and with lock and plastic door latch. The hindges of the cabinet should be made of s heet metal and pin arrangement. The inter nal dimension of the two side cabinets should be 422 mm (W) x 455 mm (D) x 540 mm (H). The internal dimension of the central cabinet should be 422 mm (W) x 455 mm (D) x 358 mm (H).

The storage cabinet unit should be mount t ubular base frame.

The head rest should be adjustable on gas spring which should be actuated with C sh aped handle lever.

The drawers should made of 1 mm thick C RCA sheet with recessed plastic handles a nd work on double extension ball slides fo r smooth glide. the internal dimension of t he drawer should be 330 mm (W) x 427 m m (D) x 92 mm (H)

The mattress platform should be 65 mm thick which is made of 12 mm thick ply an d PU foam and covered with leatherite cov er. The cover should be water resistant, fir e retardant, aniti microbial. The cover should have in-vitro cytotoxicity test report from reputed test lab. The end of the top mat tress surface should be tapered end edge for ergonomic benefit.

There should be ss304 made tissue roll hol der present on the lower side of the back r est.

There should be 1 mm thick CRCA made st ep stool with leveller with double extension ball slide for smooth operation. There should be 1 mm thick CRCA made BP apparat us holder which should be adjustable in he ight on a SS made height adjustable rod. Total load bearing capacity should be 135

kg.
The examination couch should be provided

The examination couch should be provided with six numbers levellers made of metal & plastic for adjustment on the uneven flo or.

All the metal parts should be pre treated a nd powder coated with epoxy polyester powder coating.

The examination couch should have CE cer tification from any notifying agency or its I ndian counterpart; the manufacturer shoul d have ISO 13485:2016 certification from a ny notifying agency.

23 nos

2.	Step Stool:-	23 nos	
	Overall Size Should be 485mmL*335mmW * 210mmH, Under structure should be ma de of MS with section 19*19mm and 1.2m m thickness. It should consist of four vertic al pipes two horizontal pipes at the bottom and five pipes at the top to support the sh eet metal top. Stool top should be1.2mm t hick MS. A natural rubber made rubber ma t of thickness 3.2 mm should be placed on the sheet metal. Finish should be anti micr obial and themo setting epoxy polyester.		
3.	Mechanical Height Adjustable stool with Hi Base:- The seat is made up of 1.2cm thick flat ply wood and with moulded polyurethane foam, and upholstered with synthetic leather covers. Seat size Dia 40cm, 360 degree revolving. Back Assembly foam is designed contoured lumbar support for extra comfort. Synthetic leather upholstery. Back size 45cm. Five prong pedestal is fabricated from 0.2 cm thick HR Sheet, powder coated and fitted with injection moulded black polypropylene Hub Cap and 5 nos twin wheel cast ors. The pedestal is 55cm pitch circle diameter. Circular foot ring of 52cm made up of 1.9cm thick ERW tube for foot support. Twin wheel castors are injection moulded in Black Nylon. Width 650mm, Dept 650mm, height 880-995mm	185 nos	

4. Aristo 1650mmW Table with 900mm S ide unit:-

Primary Work Surface should be 1650*750 *750 Made of 25mm thick MDF one side pr e-laminate board confirming to IS- 14587:1 998 with 0.4 mm PVC membrane pressed on to top. Soft closing access flap with in-b uild power box are provided on work surfac e for wire management. Secondary Work S urface should be 900*500*750 Made of 25 mm thick MDF one side pre-laminate board confirming to IS-14587:1998 with 0.4mm P VC membrane pressed on to top. Modesty Pabel should be Made of 25mm thick MDF one side pre-laminate board confirming to I S-14587:1998 with 0.4mm PVC membrane pressed on to top. Under Structure should be made of Made of 25mm Thick Pre-lamin ated twin board of E1-P2 grade and approv ed shade confirming to IS-12823:1990, Ed ge banded with matching 2 mm thick PVC I ipping. Integrated pedestral should be Mad e of 25mm Thick Pre-laminated twin board of E1-P2 grade and approved shade confir ming to IS-12823:1990, Edge banded with matching 2 mm thick PVC lipping. Drawer f ronts made of 25mm thick MDF one side p re-laminate board confirming to IS-14587:1 998 with 0.4mm PVC membrane pressed o n to top Pedestal construction is BOX-BOX-FILE type which Uses powder coated 400 MM long metal Panel Drawer Slides. Drawe r extension is 325 MM. Drawers have a soft closing & anti slam mechanism. Handles a re provided for ease of opening. Pedestals are provided with lock for security. Manufa cturer should be certified with ISO18001, I SO 9001, ISO 14001 and a member of BIFM A. Product Should be Certified by Greengu ard (UL), Greenpro, Griha & SVAgriha

23 nos

5. Pulse Chair with Head rest:

The Seat is made up of 1.2±0.1 cm thick. Hot pressed plywood measured as per QA method. The Back should be made up of in jection moulded glass filled nylon & uphols tered using net fabric with high tenacity ya rn. Seat size should be: 47 cm Wx49.5cm D, Back Size: 45 cm Wx65.3 cm H. It shoul d have High resilience polyurethane foam moulded with density=55±2kg/m3 and ha rdness 16±2 kgf as per IS: 7888 for 25% c ompression. The armrest should have an U p-Down adjustment of 8.5±0.5cm which sh ould be provided in armrest structure. Arm rest Top should have an integrated layer of Thermoplastic Elastometer (TPE). The chai r should have Lumbar support assembly co nsisting of polypropylene pad with moulde d polyurethane foam and covered with pol yester fabric. The height of lumbar pad sh ould be adjustable with an adjustment of 8 ±0.5cm in height. Chair should have Front Pivot Synchro Mechanism with Following F eatures: 360 degree revolving type, Single point Control, front-pivot for tilt with feet r esting on ground for comfort, tilt Tension a djustment, 4- position locking with anti sho ck feature, seat/back tilting ratio of 1:2. Th e neck rest assembly should consist of pol ypropylene pad with moulded polyurethan e foam & covered with polyester fabric. Ne ckrest should be fixed to back assembly th rough neck rest connector. Neck rest asse mbly should have height adjustment of 4.2 ±0.5cm and rotation adjustment of overall 76 degree±2 degree. The chair should hav e pneumatic height adjustment with an adj ustment stroke of 10±0.3 cm. Pedestal ass embly should be injection moulded in blac k 30% glass filled nylon and fitted with 5 N os. twin wheel castors. The pedestal pitchcentre dia should be Ø66.1±0.5cm. It shou ld also have twin wheel castors injection m oulded in black nylon. Overall Size: 76.1 c m Wx76.1cmD x 114cm-128.2 cm H x 44-5 4 cm Seat Height. Product should be certifi ed with Green Guard (UL), Indoor Advanta ge Gold, GRIHA * SVAGRIHA, BIFMA Level

2 and CII Green Pro

54 nos

6.	Unwind chair with Arm and Cushion:-	194 nos	
	i) Seat / Back (Cafe/Arm/Desk let/Lounge): The seat and back are made up of injection moulded high impact strength polypropyl ene polymer compound with indoor grade UV resistance. Seat size: 52.5 cm (W) x 53.2 cm (D) Back size: 51.6 cm (W) x 40.5 cm (H) ii) Under structure: MS Powder coated under structure:: The pow der coated (DFT 50+/-10 microns) welded tubular frame is made from dia 2.22+/-0.03 cm x 0.16 +/- 0.0128 cm and 3.5 +/- 0.03 cm x 1.5 +/- 0.03 cm x 0.16 +/- 0.0128 cm MS ERW tube. The Armrest made of high impact strength polypropylene polymer compound with indoor grade UV resistance and assembled over tubular frame iii) Shoe: The shoes are made of high impact strength Polypropylene polymer compound with indoor grade UV resistance and pressed fitted with tubular frame. Upholstery should be retro fitted. the seat and back cover should be made of high abrasion resistance fabric with foam lamination. iv) Overall dimension: Width (W): 52.5 cm - Depth (D): 55.8 cm - Height (H): 84.5 cm - Seat Height (SH): 45.0 cm. Product should be Green guard Gold (UL), IAQ Gold, GRIHA & SVAGRIHA Certified		
7.	VSDU 5 Sliding Door/Open door Unit:-	38 nos	
	Height(excluding the height of pedestal) \pm 5 mm 1855 mm		
	width ± 5 mm 910 mm		
	depth ± 5 mm 480 mm		
	sheet thickness 1 mm.		
	high yield strength CRCA,CRCA grade as p er IS-513.It should have sliding door/open door with top hanging arrangement to pre vent derailment, each door provided with 2 plastic roller having steel ball bearing for s mooth of door and less noise. The handle s hould be plastic flush & recessed handle a nd having 5 lever cam lock. The shelving is height-wise adjustable shelf-mounting 2 n os with udl of 40Kg.The leveller is screw-ty pe leveller with hex plastic base. The finish is epoxy polyester powder coating of thick ness 50microns, Product should be certified with Green Guard (UL), Indoor Advantag e Gold, GRIHA * SVAGRIHA and CII Green P		

8.	LED X Ray Double Film Viewer with Dimmer:- X Ray View Box, electrical - LED , Two film viewer with dimmer	35 nos	
9.	Partition Curtains + window Curtain:- 1.Clinic Curtains Size 12 FT W x 7 ft H, Cha nnel Curtains with Net Fabric, 100% Polyes ter 24 Rust free Metal Eyelets 24 Plastic Ho ok 2.Window Curtain 6 ft *6ft with channel & r ails without net fabric Colour As per NEIGRIHMS authority	23 nos	
10.	Mirror - Doctor clinic Mirror:- 600mm(L) * 450 mm (B) Rectangular mirror with peaked trim for w all hanging Ideal for Doctors clinic, 600mm (L) * 450 mm (B)	23 nos	

Additional Terms and Conditions:

- 1. Scope of work & Document details: A Following mandatory documents must be attached in the bid document as spe cified, failing which bid will be treated as "Non-Responsive"
- 2. Cost of spares, consumables and accessories not covered under warranty and CMC period shall be offered as percen tage value of the system/Unit in the Technical Bid ATC1/2
- 3. Documents with regard to Details compliance statement to be attached at "Additional Doc
- 4. (Requested in ATC)" Documents with regard to Original Literature, Product catalogue, Technical datasheet from the firm/O.E.M with Highlighting as per the technical specification must attach At "Additional Doc
- 5. (Requested in ATC)" Documents with regard to list of Offering/Quoted items mentioning make, model & quantity of each items must be "Additional Doc 4(Requested in ATC)"
- 6. Should be ISO/ ISI/ BIS/ BIFMA approved products or otherwise indicated in the technical specification.

- 7. The items should meet all the numerical values given in the technical specifications within a tolerance of +/- 5%)
- 8. Bidders /Vendors have to supply 5% additional nuts, bolts, castor wheels, locks, keys, handles spring, PVC brackets and accessories within the cost offered.
- 9. Bidder should give a written declaration that no other accessories /spares are required for the offered item /stores a part from the quoted items /list.
- 10. The cost of accessories /spares not covered in warranty shall have to be offered in the ATC and cost to be offered in percentage (against the item quoted) of the Basic Cost (excluding GST)
- 11. Furnitures with 5 years warranty (with turnkey works, if any) will be taken for the purpose of price evaluation.
- 12. Ministry of Finance, PPD division, Public Procurement Order OM No: F.No.6/18/2019-PPD; dated 23rd July ,2020, inser ting Rule 144(xi) in GFR 2017 ,No 1 dated: 23/7/2020 and subsequent Orders No 2 & 3 or as amended from time to time , failing which the bids shall be treated as non-responsive.

13. Comprehensive Warranty

- a) The supplier warrants comprehensively that the goods supplied under the contract is new, unused and incorporate all recent improvements in design and materials unless prescribed otherwise by th e purchaser in the contract. The supplier further warrants that the goods supplied under the contract shall have no defect arising from design, materials (except when the design adopted and / or the material used are as per the purchaser's specifications) or workmanship or from any act or omiss ion of the supplier, that may develop under normal use of the supplied goods under the conditions prevailing in India.
- b) This warranty shall remain valid for five (5) years after the goods or any portion hereof as the cas e may be, have been delivered to the final destination and installed and commissioned at the final destination and accepted by the purchaser in terms of the contract, unless specified otherwise.
 - No conditional warranty like mishandling, manufacturing defects etc. will be acceptable.
 - Warranty as well as Comprehensive Maintenance Contract will be inclusive of all access ories /spares and Turnkey work including
 - Replacement and repair will be under taken for the defective goods.
 - Proper marking has to be made for all spares for identification like printing of installation and repair dates.
- c) In case of any claim arising out of this warranty, the purchaser/consignee shall promptly notify the same in writing to the supplier.
- d) Mandatory 2 PMs / Year with unlimited breakdown calls has to be attended by the bidder/manufact urer throughout the warranty period at site. i.e. NEIGRIHMS, SHILLONG
- e) Upon receipt of such notice, the supplier shall, within 8 hours on a 24(hrs) X 7 (days) X 365 (days) basis, repair or replace the defective goods or parts thereof, free of cost, at the ultimate destinatio n. The supplier shall take over the replaced parts/goods after providing their replacements and no claim, whatsoever shall lie on the purchaser for such replaced parts/goods thereafter.
- f) In the event of any rectification of a defect or replacement of any defective goods during the warr anty period, the warranty for the rectified/replaced goods shall be extended from the date such re ctified / replaced goods starts functioning to the satisfaction of the purchaser.
- g) If the supplier, having been notified, fails to rectify/replace the defect(s) within 8 hours on a 24(hr s) X 7 (days) X 365 (days) basis, the purchaser may proceed to take such remedial action(s) as dee med fit by the purchaser, at the risk and expense of the supplier and without prejudice to other contractual rights and remedies, which the purchaser may have against the supplier.
- h) The supplier along with its Indian Agent shall ensure continued supply of the spare parts for the m

achines and equipments supplied by them to the purchaser for 10 years after the expiry of Warran tee period.

- i) The Supplier along with its Indian Agent shall always accord most favoured client status to the Pur chaser vis-à-vis its other Clients/Purchasers of its equipments/machines/goods etc. and shall alway s give the most competitive price for its machines/equipments supplied to the Purchaser.
- j) During maintenance & warranty period the bidder's technical representative, shall attend to the m achine /equipment within 48 hours and ensure uptime on immediate basis and shall ensure presence at NEIGRIHMS for 24 hours, after uptime is ensured.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part of bid:-

- 1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
- 2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
- 3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
- 4. Creating BoQ bid for single item.
- 5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
- 6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
- 7. Floating / creation of work contracts as Custom Bids in Services.
- 8. Seeking sample with bid or approval of samples during bid evaluation process.
- 9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
- 10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
- 11. Creating bid for items from irrelevant categories.
- 12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
- 13. Reference of conditions published on any external site or reference to external documents/clauses.
- 14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---